

# Liang Xiao

## AVP / Senior Software Engineer

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## PROFILE

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9+ years spanning insurance, banking, and financial services. Known for stepping into ambiguous, high-stakes programmes and driving them to on-time delivery with zero production incidents. AI-native practitioner with strong delivery and stakeholder management skills.

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## EXPERIENCE

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### OCBC Securities | AVP, Group Engineering — Jul 2025–Present

- ▶ Own delivery roadmap for a team of 5 engineers; regular 1-on-1s, unblock stuck work, translate manager intent into sprint goals.
- ▶ Drove structured microservices migration to Oracle Cloud — 99.9% uptime maintained throughout with zero service disruption.
- ▶ Automated middle-office document processing with personal AI tooling — eliminated ~60% of manual review cycles and freed team to focus on delivery.
- ▶ Brokered alignment across Front Office, Operations, and IT — ran weekly syncs, managed competing priorities across 3 major workstreams.
- ▶ Introduced sprint retrospectives, risk logs, and stakeholder digests for clear delivery visibility.

### OCBC Securities | Senior Software Engineer — Feb 2023–Jun 2025

- ▶ Led end-to-end fund transfer service delivery spanning inhouse microservices, vendor systems, and financial core — single settlement error has direct monetary impact. Zero production incidents.
- ▶ Designed and deployed DMZ proxy layer bridging internal microservices with external counterparties — removed long-standing manual reconciliation process.
- ▶ Challenged vendor estimates by identifying redundant test cycles and duplicate logic — presented alternatives that eliminated scope inflation without compromising compliance. Reduced quoted mandays by 30%.
- ▶ Led 5-engineer compliance programme that was tracking 40% over estimate at handover. Aligned business, operations, and IT on shared intent; delivered on schedule with zero production defects.

### StarHub | Software Engineer — Nov 2021–Jan 2023

- ▶ Lead engineer for Bus Captain e-Leave system revamp with lottery-based shift allocation — owned full delivery lifecycle from requirements through to production, serving 2,000+ daily users.
- ▶ Navigated HR, Finance, Operations, and union stakeholders across a politically complex landscape — mediated trade-offs and kept scope realistic throughout delivery.
- ▶ Architected Oracle Cloud microservices with automated SLA alerting — improved system availability to 99.5% with minimal ops overhead.

### Income Insurance | Software Engineer — Jan 2020–Dec 2021

- ▶ Consolidated 5 under-documented legacy services into modular in-house libraries — enabled reuse across 8 downstream applications and cut new service onboarding time by half.
- ▶ Delivered PDF-to-API proposal form transformation — became a template adopted by 3 other teams.

### Nucleus Software | Software Engineer — 2016–2019

- ▶ Built and maintained credit origination and decision management modules for tier-1 banks across Singapore, Thailand, and Indonesia.
  - ▶ Delivered event-driven migration (MDB) for a tier-1 insurer within a 6-month consulting window.
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## EDUCATION

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### University of the People

BS Computer Science, Cum Laude — January 2026

### Nanyang Technological University

BS Biology — 2014